

## BASIX® SOLID SURFACE 10-YEAR LIMITED PRODUCT WARRANTY

## WARRANTY GUIDELINES:

Basix® International warrants to the original purchaser of Basix® Solid Surface sheets and sinks to be free of manufacturing defects for a period of 10 (ten) years after initial installation. Basix® International liability under this warranty is to repair or replace, at their option, such product if the failure is due to a manufacturing defect (as determined by a Basix® International Representative) with normal use based on quality evaluation results. This warranty also applies to Basix® Solid Surface product used in commercial applications on or after January 1, 2013.

## THE BASIX® WARRANTY DOES NOT COVER DAMAGE CAUSED BY:

- Improper fabrication, transportation, handling, or installation of the product purchased.
- Physical or chemical abuse, damage from excessive heat, or breakage not due to a defect in the manufacture of the product.
- Excessive heat means exposure to heat of such a degree that white marks, white rings or cracks appear on the product.
- Chemical abuse includes improper use of cleaning agents such as using bleach or drain cleaner on the product without prompt cleaning.
- Basix® product which has been moved from the original place of installation.
- Vandalism or acts of nature.

This warranty covers seam performance but not appearance. Silicone seams are not covered by this warranty. This warranty does not cover any damage of Basix® due to improper installation, used or maintained appliances which are either built into Basix®, placed or stored on Basix®.

This warranty does not apply to moving vehicles such as RV's, motor homes and boats.

This warranty does not apply to floors.

**This warranty is for the period of 10 years and is non-transferable.**

## WARRANTY CLAIM PROCEDURES:

To obtain service under this warranty, visit our Basix® International Warranty Website at: [www.basixinternational/warranty.com](http://www.basixinternational/warranty.com). Basix® International must be advised in writing of the purported defect(s) prior to the expiration of the warranty period. The customer must furnish to Basix® International the original fabricator or installer's name and current address including proof of original purchase, purchase date and location.